PRIVACY & SECURITY STATEMENT

HIPAA COMPLIANCE & DATA PRIVACY



At Show-Me Health Administrators (SMHA), protecting the privacy, confidentiality, and security of our members' health information is a fundamental responsibility.

SMHA is committed to compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), including applicable Privacy, Security, and Breach Notification Rule requirements.

As a Third-Party Administrator (TPA), SMHA works on behalf of the health plans we administer. Where applicable, SMHA operates as a HIPAA business associate and handles Protected Health Information (PHI) in accordance with applicable law and our contractual responsibilities.

Our compliance practices include:

- Data Protection: Maintaining administrative, physical, and technical safeguards to protect confidential member information.
- Access Controls: Restricting access to PHI to authorized personnel with legitimate business responsibilities.
- Employee Training: Providing HIPAA privacy and security training to employees who handle sensitive information.
- Identity Verification: Following established verification procedures before disclosing protected member information.
- Secure Communications: Utilizing appropriate security measures when transmitting or sharing confidential health information.
- Vendor Oversight: Requiring applicable business associates and service providers to meet contractual privacy and security obligations.
- Compliance Monitoring: Maintaining procedures for identifying, reporting, investigating, and addressing potential privacy or security incidents.

SMHA uses and discloses Protected Health Information only as permitted or required by applicable law and our agreements with the health plans we administer.

We are committed to maintaining responsible data privacy practices, protecting the information entrusted to us, and continuously reviewing our safeguards to support ongoing HIPAA compliance.

QUESTIONS OR PRIVACY CONCERNS

For questions regarding our privacy and security practices, please contact Show-Me Health Administrators at:

Phone: 844-682-1545

Email: info@showmeadmin.com

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